

Lifetime Samplers & Decorative Textiles Product Compliance

At Lifetime Samplers we are committed to ensuring that every cross stitch kit and chart we supply meets the requirements of both UK and EU product safety regulations, including the EU General Product Safety Regulation (GPSR). Our dedication to excellence ensures that our customers can enjoy their stitching projects with confidence.

Compliance with EU General Product Safety Regulation (GPSR)

As of 13 December 2024, Lifetime Samplers complies with the EU's General Product Safety Regulation (Regulation (EU) 2023/988), which applies to all consumer products sold in the EU.

Under the GPSR, we ensure that:

- Our products are safe under normal or reasonably foreseeable conditions of use.
 - Contact address Lifetime Samplers, 9 Vicarage Lane, Ruddington, NG11 6HB

We have a documented process for:

- We maintain traceability of our products and can provide technical documentation to EU authorities upon request.
- We provide clear contact details for EU customers, including a designated responsible person in the EU if required.

Quality and Safety Standards

All our products are:

- Designed and assembled in the UK, ensuring adherence to local manufacturing standards.
- Crafted using high-quality materials, including:
 - Zweigart fabric: Renowned for its durability and ease of use.
 - DMC threads: Known for their vibrant colors and longevity.
 - Clear color charts and instructions: Facilitating an enjoyable stitching experience.
 - There are 2 types of needles in packs.

All packs contain a cross stitch needle which has a blunt end which will not pierce the skin.

Packs that contain beads will have a beading needle which is very sharp, and so should be used with care to avoid piercing the skin.

These should only be used by adults.

- All needles will not be permitted on an aeroplane journey.

The chart packs do not contain a needle.

We take pride in the meticulous attention to detail in our kits, ensuring that each component meets our stringent quality criteria.

Compliance with UK Regulations

Our operations align with the UK's product safety and consumer protection laws. Specifically:

- **Product Safety:** We ensure that all materials used are safe for their intended use, minimizing any potential risks to consumers.
- **Consumer Protection:** Our sales and return policies comply with the Consumer Rights Act 2015, offering customers clear information and fair terms.
- **Data Protection:** We handle all customer data in accordance with the UK Data Protection Act 2018 and the General Data Protection Regulation (GDPR), ensuring privacy and security.

For detailed information on our terms and privacy policies, please refer to our [Terms and Privacy](#) page.

Continuous Improvement

We continuously monitor and update our practices to remain compliant with evolving regulations and to uphold the trust our customers place in us.

Feedback is always welcome, and we encourage customers to reach out with any concerns or suggestions.